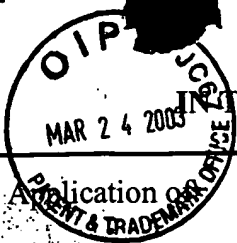


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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of  
Steven R. DONOVAN  
Application Serial No.: 09/435,540  
Filing Date: November 8, 1999  
Attorney Docket No.: 09710-1165  
Client Docket No.: RIC-99-057

**RESPONSE UNDER 37 CFR § 1.116  
EXPEDITED PROCEDURE**

Examiner: Parton, K.  
Group Art Unit: 2153

**RECEIVED**  
MAR 27 2003  
Technology Center 2100

For: METHOD AND SYSTEM OF PROVIDING DIFFERENTIATED SERVICES (as amended)

**B x AF, DIRECTOR OF PATENTS AND TRADEMARKS**  
Washington, DC 20231

**AMENDMENT TRANSMITTAL LETTER**

Transmitted herewith is an amendment in the above-identified application.

FEE CALCULATION	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREV. PAID FOR	NO. OF EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	16	MINUS	31	0	\$18	\$ 0.00
INDEP. CLAIMS	1	MINUS	3	0	\$84	\$ 0.00
<input checked="" type="checkbox"/> Petition is hereby made under 37 CFR § 1.136(a) to extend the time for response to the Office Action of <u>December 4, 2002</u> to and through <u>March 18, 2003</u> , for an extension of: <input checked="" type="checkbox"/> One month (\$110) <input type="checkbox"/> Two months (\$410) <input type="checkbox"/> Three months (\$930) <input type="checkbox"/> Four months (\$1450)						\$ 110.00
TOTAL ADDITIONAL FEE DUE:						\$ 110.00

- ☐ Applicant claims small entity status. See 37 CFR § 1.27.
- ☐ No additional fee is required.
- ☐ Payment of \$ \_\_\_ by Credit Card. Form PTO-2038 is attached.
- ☒ The Director is hereby authorized to charge payment of any fees associated with this communication or credit any overpayment to Deposit Account 13-2491, including any filing fees under 37 CFR § 1.16 for presentation of extra claims and any patent application processing fees under 37 CFR § 1.17

I hereby certify that this correspondence and all correspondence identified as accompanying this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231 on March 18, 2003.

Linda V. Wiley, Date: 3/18/03

Respectfully submitted,  
DITTHAVONG & CARLSON, P.C.

Stephen C. Carlson  
Reg. No. 39929

Date: March 18, 2003

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